



Privacy Policy

Effective Date: January 28, 2016

IDS Infrastructure Data Solutions, Inc. (IDS) values the privacy of users who use our cloud-based online services or access our web site. IDS is committed to protecting the privacy and security of your personal information. We have therefore developed this Privacy Policy to ensure the accuracy, confidentiality and integrity of your personal information. This Privacy Policy describes IDS data collection and use policy when you provide it to us. Please read the entire Privacy Policy before providing any personally identifiable information to IDS.

Collection and Use of Personal Information

IDS collects personally identifiable information, such as name, address, telephone number, e-mail address, user name and password only if our Clients enter this information voluntarily onto IDS online forms to register for online cloud services or training courses. The voluntary information IDS collects shall be limited to the purpose of providing services to the Client. The information is used to register users; sign up for cloud services account; ensure appropriate legal use of IDS services; provide notification to Clients about updates to IDS' software, data, and services; respond to customer service requests and help provide technical support to our Clients. IDS may also use your information to send marketing materials and newsletters to our Clients who elect to receive these materials. If you do not like to be contacted by IDS, please contact IDS at info@ids.consulting.

Data Storage

IDS may store client information for as long as needed to provide services to the client. IDS may retain and use this information as necessary to comply with our legal obligations, resolve disputes, and enforce agreements.

Security

The security of your information is important to IDS. IDS is committed to make commercially reasonable efforts and take prudent precautions to ensure that your personally identifiable information is protected against unauthorized access, use, or disclosure. During the login process for IDS cloud services when sensitive information (such as login credentials) is entered, IDS encrypts the transmission of that information using secure socket layer technology (SSL). IDS has safeguards in place through the use of firewalls and password protected computers to control access to your personal information and to ensure that your personal information is appropriately protected. We follow generally accepted standards to protect the personally identifiable information submitted to us, both during transmission and once we receive it. However, methods of electronic data storage and transmission over the Internet are known not to be secure 100% of the time. Therefore, IDS cannot

guarantee its absolute security. If you have any questions about security on our Web site, you can contact us at info@ids.consulting.

Sharing of Your Personal Information

IDS shall share Client's information *only if* required by law or when IDS believes that disclosure of this information is necessary to comply with legal processes.

Policy Modification

IDS may modify or amend this Privacy Policy to reflect changes to our information practices. If IDS makes any material changes to our Privacy Policy, we will notify our Clients by email (sent to the e-mail address specified in the Client's account) or by means of a notice on IDS web site prior to the change becoming effective. IDS encourages our Clients to periodically review our web site for the latest information on our privacy practices.

Enforcement

If you have any questions regarding our Privacy Policy or if you believe for any reason that IDS has not followed this policy, please contact IDS immediately at info@ids.consulting or 2 Research Drive, Suite 150, Regina, Saskatchewan, Canada S4S 7H9. IDS will act promptly to investigate and correct any issues as appropriate, and will advise you accordingly.